The real heart of our work is the people: those we serve and those who do the serving. We offer the following video links to hear about our triumphs as HomeFirst programs help create a secure path to becoming permanently housed.

CLICK ON EACH LINK BELOW TO WATCH A VIDEO STORY
- Staff & Our Mission
- The Carbajal Family
- Mr. Martinez

WE SERVED

Unique Individuals Served in a HomeFirst Program: 4,756
Children/Youth Served: 383
Adults Aged 65+: 446
Veterans Served: 501

"HomeFirst really set me up for success and I could not have done it without the BHC and everyone else’s patience and support."
- Jaime successfully obtained employment and moved into a new apartment after time at BHC

WE OFFERED

Emergency Shelter
Street Outreach
PH Rapid Rehousing
Permanent Supportive Housing
Services Only

WE HOUSED

Persons Exited to Housing
- Individuals: 572
- Households: 446

- Active Households in Housing: 321
- Active Participants Unhoused: 1,164

80%
Participants housed in FY20 who remain housed

20%
Participants who returned to homelessness*

*Average time to return is 153.28 days
As we continued to move through operating at full capacity during the COVID-19 Pandemic, we also recognized a near year-over-year doubling of our budget. This growth is a result of expanded programming and the extreme generosity of our community providing extra support during unprecedented times.
TEAM WORK & COLLABORATION

We have learned that flexibility is our superpower. COVID-19 caused us to tap into our adaptive muscles as we continued to serve, even without all the answers. We move with purpose and direction but leave room for the unexpected.

OUR MISSION:
Every day HomeFirst Services works to end homelessness by providing a full spectrum of services to help people find a home, improve their lives & stay housed.

FY 21 VOLUNTEER BOARD OF DIRECTORS

<table>
<thead>
<tr>
<th>Position</th>
<th>Name</th>
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<tbody>
<tr>
<td>Board Chair</td>
<td>Logan Carrington</td>
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<td></td>
<td>Nicholas Dinh</td>
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<td>Paul Fong</td>
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<tr>
<td>Vice-Chair &amp; Secretary</td>
<td>Melanie Harrell</td>
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<td></td>
<td>Scott Lefaver</td>
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<tr>
<td>Treasurer</td>
<td>Rebecca Möller</td>
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<td>Suzy Papazian</td>
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<td>Brian Piller</td>
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<td>Fund Development Chair</td>
<td>Vidya Raman</td>
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<td>Michele Ryan</td>
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<td>Leonard “Len” Shen</td>
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<td>Hafiza Jameela Stratton</td>
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FY 21 EXECUTIVE LEADERSHIP TEAM

<table>
<thead>
<tr>
<th>Position</th>
<th>Name</th>
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<tbody>
<tr>
<td>Chief Executive Officer</td>
<td>Andrea Urton</td>
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<tr>
<td>Chief Marketing &amp; Communications Officer</td>
<td>Stephanie Demos</td>
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<tr>
<td>Chief Operating Officer</td>
<td>Rene Ramirez</td>
</tr>
<tr>
<td>Chief Development Officer</td>
<td>Lori Smith</td>
</tr>
<tr>
<td>Chief Financial Officer</td>
<td>Art Stein</td>
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During our most difficult times, you have been there. You have invested, believed, and helped us advocate for change - you are part of the solution to ending homelessness. Our work does not happen without you. Thank you for being a part of the journey!

- Albert & Pamela Aragon
- Ken Baugh
- Wen-Chien Chen
- Stephanie Demos
- Facebook Fundraisers FY21
- Stephen & Lynda Fox
- David Farrow & Kathleen Demetri
- Nicola Gordon
- Robert C. Grandey
- Michelle Herringer
- Ranganjan & Shamala Jayaraman
- Sharon Joel
- Lopp Family Fund
- Michael & Victoria Pope
- Derek & Valerie Sanders
- Chad & Elizabeth Steward
- Edgar Thrift & Gail Ross Thrift
- Nicholas Steiner & Melissa Tronquet
- Barbara Voss
- Austin Ward
- Stan & Karen Watt

INDIVIDUALS $2501 TO $5,000:
- Daniel B. & Paula Clendenin
- Mark & Mari Donnelly

FOUNDATIONS & NONPROFITS $100,000 & GREATER:
- Kaiser Foundation
- Living On The Go Foundation
- Sobrato Family Foundation
- Sunlight Giving

CORPORATIONS $50,000 & GREATER:
- San Jose Mercury News Wish Book Fund